

Dragonfly Project

The Dragonfly Project is a welcoming and supportive space where your family can come together to share ideas and find solutions without fear of judgment. As trained facilitators and not decision-makers, they're here to help you feel confident about your next steps.



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Eastleigh, Hampshire SO53 3DA.

02380 696644

headoffice@daybreakfgc.org.uk

<https://www.daybreakfgc.org.uk/dragonfly>



Family Mediation

How does Mediation help?

Mediation is a meeting where everyone has the opportunity to say what they need. During mediation, you can discuss contact with children, where you live, and finances. Mediators can also help with communication, enabling you to reduce future friction and conflict.

Family mediators are impartial, experienced, and accredited by the Family Mediation Council. Their role is to keep your discussion on track, ensure everyone feels safe and clarify any misunderstandings. They can help you negotiate solutions that suit you both. If you choose, mediators can also consult with your children to help you with decisions that affect them.

Issues can be easier to resolve earlier in a dispute, but mediation is helpful at any point. If you are thinking about going to court or have already been, mediation is still open to you. Mediators can conduct a Mediation Information and Assessment Meeting (MIAM) and sign your court form. This demonstrates to the court you have considered mediation.



<https://portsmouthmediationservice.org.uk>

chloe@portsmouthmediationservice.org.uk

Telephone 07767 490025



NACCC Approved Contact Centres

*Child contact services
that work better for
children.*

Child contact services in your area

- ✓ Connecting Families Hampshire
Contact : 07395 770727
- ✓ F & A Care and Support Services Ltd
Contact : 023 9227 0280
- ✓ Chances Gives Choices - Southsea & Havant -
Contact : 01794 516622
- ✓ Tidal Family Support Centre - Isle of Wight -
Contact : 01983 639793 |
- ✓ Havant & Waterlooville Child Contact Centres (Havant)
Contact : 07763 936403
- ✓ Chichester Child Contact Centre - Chichester - West Sussex
Contact : 07746 026695



Find a centre

<https://naccc.org.uk/find-a-centre/>

Search & filter child contact services in your area

NACCC centres and services have an accreditation process which shows that they have agreed to work to approved national standards, ensuring that families using those services are safe and well cared for. For centres in Scotland, please contact Relationships Scotland.

About NACCC

The National Association of Child Contact Centres <https://naccc.org.uk/>



The National Association of Child Contact Centres (NACCC) was founded in Nottingham in 1991 with the establishment of the first Child Contact Centre. It is a registered charity, and an umbrella organisation which sets the National Standards to which Child Contact Centres must work.



Child-Centered Approach

Child Contact Centres are neutral places where children of separated families can enjoy contact with non-resident parents and sometimes other family members, in a comfortable and safe environment. Every year, this national organisation via its member centres, support families and children in their local community.



Child Contact Centres are autonomous – NACCC is a membership organisation and members choose to be accredited by NACCC.



Does NACCC have a helpline?

NACCC has an information line which runs part time (9am to 1pm Monday to Friday)
Information line on 0115 948 4557

contact@naccc.org.uk

Please note our information line is open Monday to Friday 9am to 1pm. If you require urgent help or feel there is an immediate risk to a child, contact the emergency services by dialling 999 or 112. Alternatively, where not an emergency you might wish to contact your local Social Services or the [NSPCC Helpline](#) on 0800 800 5000